



## State of Wisconsin - Toll Free Features Description and Pricing

Feature	Description	Pricing		
		MRC	NRC	Change
Alternate Call Routing	Pre-defined call routing plans to be used in future situations.	\$0 per 8xx	\$50 per 8xx	\$50 per 8xx
Busy Ring No Answer (BRNA)	BRNA advances incoming 8xx calls to a new location if the original location is either busy or in a no answer condition.	\$0 per 8xx ---- \$0.01 per call surcharge	\$50 per 8xx	\$50 per 8xx
Day of Week Routing (DOW)	Routes 8xx calls to different terminating locations based on the day of the week that a call is placed.	\$0 per 8xx	\$50 per 8xx	\$50 per 8xx
Day of Year Routing (DOY)	Routes 8xx calls to different terminating locations based on the day of the year that a call is placed. Often referred to as Holiday Routing.	\$0.00	\$50 per 8xx	\$50 per 8xx
Dialed Number Identification Service (DNIS) Delivery	DNIS enables a customer with multiple 8xx numbers terminating on the same circuit to identify the specific toll free number dialed by the customer	\$0.00	\$50 per 8xx	\$50 per 8xx
Direct Termination Overflow (DTO) Routing	DTO controls 8xx congestion by sending overflow calls to a pre-determined alternate location as calls are presented that encounter All Trunk Busy (ATB)	\$0 per 8xx	\$50 per 8xx	\$50 per 8xx
EZRoute	A network based, customer configured application that allows the customer to easily develop voice menu, database routing, speech recognition IVR's via a Web-based graphical user interface (GUI). This includes assigning toll-free numbers and transfer-to numbers for routing.	\$43 per 8xx ---- \$0.04 per call surcharge for DTMF \$0.08 per call surcharge for Speech Recognition	\$128 per 8xx	\$0.00
Geographic Routing	Based on where the caller is dialing from, Geo Routing automatically routes calls to the appropriate location, as pre-defined by the customer.	\$0 per 8xx	\$50 per 8xx	\$50 per 8xx
GeoPlus Routing	Based on where the caller is dialing from, Geo Routing automatically routes calls to the appropriate location, as pre-defined by the customer. GeoPlus expands routing criteria to include zip codes, cities, congressional districts, etc.	This advanced routing option is offered through an alliance with AdGeo. Please contact your account team for additional pricing information.		
In-Switch Overflow Trunk Routing	In-Switch Overflow Trunk Routing allows 8xx calls to terminate to multiple trunk groups in a single voice switch.	\$0 per 8xx	\$50 per 8xx	\$50 per 8xx
Percentage (%) Allocation Routing	Allows a customer to have toll-free calls routed to different terminating locations based on pre-defined percentages.	\$0 per 8xx	\$50 per 8xx	\$50 per 8xx
Project Account Codes (PAC)	Allows a customer to track toll-free usage back to specific assigned user codes.	\$0 per 8xx	\$50 per 8xx	\$50 per 8xx
Super Trunk Routing	Allows a customer's toll-free calls to terminate to multiple trunk groups in a single voice switch.	\$0 per 8xx	\$50 per 8xx	\$50 per 8xx
Tailored Call Coverage (TCC)	Blocks 8xx calls from specific originating areas, defined by NPA, NPA/NXX, 10-digit ANI or state.	\$0.00	\$50 per 8xx	\$50 per 8xx
Time of Day Routing (TOD)	Allows a customer to have toll-free calls routed to different terminating locations based on the time of day a call is placed.	\$0 per 8xx	\$50 per 8xx	\$50 per 8xx
Transfer and Release (TnR)	A network based toll-free feature allowing the CenturyLink 8xx customer (called party) to transfer their customer's calls (calling party) to other terminating locations during the same call via predefined dialing plans.	\$100 per 8xx ---- \$0.05 per transfer surcharge	\$1000 per 8xx	\$100 per 8xx